



## Move Fitness Complex

### Official Policies

#### Privacy Policy

At Move Fitness Complex, we value the privacy of our members, staff, and partners. We collect only the personal information necessary to provide our services, including membership details, contact information, and payment data. This information is securely stored and used solely for operational, billing, and communication purposes. We do not sell, trade, or rent personal information to third parties. By joining Move Fitness Complex, members consent to the collection and appropriate use of their information in accordance with applicable laws.

#### Accessibility Statement

Move Fitness Complex is committed to providing an inclusive and accessible environment for all individuals. Our facility, programs, and services are designed to accommodate individuals of all abilities. We continually work to ensure physical accessibility throughout the gym and strive to make our digital platforms user-friendly for those with disabilities. If you encounter any barriers, we encourage you to contact us at (678) 554-6010 so that we can address and resolve concerns promptly.

#### Terms & Conditions

1. Memberships are personal and non-transferable. 2. Members agree to abide by all facility rules, safety guidelines, and staff instructions. 3. Move Fitness Complex reserves the right to modify class schedules, services, and operating hours. 4. Membership dues are recurring and billed automatically unless canceled by calling (678) 554-6010. 5. Move Fitness Complex is not responsible for lost, stolen, or damaged personal items.

6. Any violation of gym policies may result in suspension or termination of membership without refund.

## Refund Policy

Membership payments are non-refundable, except under the following conditions:

- In cases of unexpected illness, injury, or hardship, members may be eligible for a refund of the previous month's payment only, upon review and approval by management.
- Requests must be made in writing and accompanied by appropriate documentation.
- No refunds are issued for unused time, missed classes, or lack of attendance.
- All retail purchases (supplements, apparel, etc.) must be returned within 14 days in unused condition with receipt for a refund or exchange.

Contact Us: (678) 554 6010

ndm2fit@movefc.com

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